

1.5

26

## **Corporate Human Rights Benchmark 2020 Company Scoresheet**



**Company Name** China Shenhua Energy

Industry Extractives **UNGP Core Score (\*)** 1.5 out of 26

| Score         | Out of                            | For indicators  |  |  |  |  |
|---------------|-----------------------------------|---|--|--|--|--|
| Governance an | Governance and Policy Commitments |   |  |  |  |  |
| 0             | 2                                 | A.1.1 Commitment to respect human rights  |  |  |  |  |
| 0.5           | 2                                 | A.1.2 Commitment to respect the human rights of workers   |  |  |  |  |
| 1             | 2                                 | A.1.4 Commitment to engage with stakeholders  |  |  |  |  |
| 0             | 2                                 | A.1.5 Commitment to remedy  |  |  |  |  |
| Embedding res | spect and Hun                     | nan Rights Due Diligence  |  |  |  |  |
| Embedding     | respect                           |   |  |  |  |  |
| 0             | 2                                 | B.1.1 Embedding - Responsibility and resources for day-to-day human rights functions                      |  |  |  |  |
| Lluman Dia    | hts Duo Diligor                   | <u> </u>  |  |  |  |  |
|               | hts Due Diliger                   |   |  |  |  |  |
| 0             | 2                                 | B.2.1 HRDD - Identifying: Processes and triggers for identifying  |  |  |  |  |
| 0             | 2                                 | human rights risks and impacts  |  |  |  |  |
| 0             | 2                                 | B.2.2 HRDD - Assessing: Assessment of risks and impacts identified (salient risks and key industry risks) |  |  |  |  |
| 0             | 2                                 | B.2.3 HRDD - Integrating and Acting: Integrating assessment   |  |  |  |  |
|               |                                   | findings internally and taking appropriate action   |  |  |  |  |
| 0             | 2                                 | B.2.4 HRDD - Tracking: Monitoring and evaluating the  |  |  |  |  |
|               |                                   | effectiveness of actions to respond to human rights risks and impacts                                     |  |  |  |  |
| 0             | 2                                 | B.2.5 HRDD - Reporting: Accounting for how human rights impacts   |  |  |  |  |
|               |                                   | are addressed   |  |  |  |  |
| Remedies and  | Grievance Med                     | chanisms  |  |  |  |  |
| 0             | 2                                 | C.1 Grievance channels/mechanisms to receive complaints or  |  |  |  |  |
|               |                                   | concerns from workers   |  |  |  |  |
| 0             | 2                                 | C.2 Grievance channels/mechanisms to receive complaints or  |  |  |  |  |
|               |                                   | concerns from external individuals and communities  |  |  |  |  |
| 0             | 2                                 | C.7 Remedying adverse impacts and incorporating lessons learned   |  |  |  |  |
|               |                                   |   |  |  |  |  |

(\*) Instead of the full list of indicators in the 2020 CHRB Methodology, this year's assessment uses the CHRB Core UNGP Indicators. These are 13 non-industry specific indicators that focus on three key areas of the UNGPs: high level commitments, human rights due diligence and access to remedy.

The 13 indicators selected from the full CHRB Methodology are scored on a simple unweighted basis, with a maximum of 2 points for each indicator for a maximum total of 26 points.

In addition, allegations of severe human rights impacts (Measurement Theme E) were also assessed but do not impact overall final scores

Please note that the "Not met" labels in the Explanation boxes below do not necessarily mean that the company does not meet the requirements as they are described in the bullet point short text. Rather, it means that the analysts could not find information *in public sources* that met the requirements *as described in full* in the CHRB 2020 Methodology document. For example, a "Not met" under "General HRs Commitment", which is the first bullet point for indicator A.1.1, does not necessarily mean that the company does not have a general commitment to human rights. Rather, it means that the CHRB could not identify a public statement of policy in which the company commits to respecting human rights.

## **Detailed assessment**

### **Governance and Policies**

| Indicator Code | Indicator name                                    | Score (out of 2) | Explanation   |
|----------------|---|------------------|---|
| A.1.1          | Commitment to respect human rights                | 0                | The individual elements of the assessment are met or not as follows:  Score 1  Not met: General HRs commitment: However, the Company CSR Report states ' China Shenhua standardizes recruitment, prevents employment discrimination, ensures male and female employees get equal pay for equal work, precludes the use of child labor and forced labor, and provides job opportunities for the disabled, minorities and veterans.' [China Shenhua Energy Company, 2017: shenhuachina.com]  Not met: UNGC principles 1 & 2  Not met: UDHR  Not met: International Bill of Rights Score 2  Not met: UNGPs  Not met: OECD  |
| A.1.2          | Commitment to respect the human rights of workers | 0.5              | The individual elements of the assessment are met or not as follows:  Score 1  Not met: ILO Core: The Company does not cover the core labour areas. However, the CSR Report states the Company prohibits child labour and is committed to ensure 'equal pay for equal work' and providing job opportunities to the disabled and ethnic minority. In addition, the Company states that it has established a labour union and enters into labour contracts with its employees in accordance with the relevant laws and regulations. But it is unclear whether the Company ensures employees' right to freedom of association and collective bargaining in all their operations [China Shenhua Energy Company, 2017: <a href="mailto:shenhuachina.com">shenhuachina.com</a> ]  Not met: UNGC principles 3-6  Not met: Explicitly list All four ILO apply to EX BPs Score 2  Not met: Explicit commitment to All four ILO Core  Met: Respect H&S of workers: The Company states that 'China Shenhua strictly complied with the Labor Law, the Labor Contract Law and other laws and regulations, respected and protected the lawful rights and interests of employees, optimized employment mechanism, provided employees with competitive wage and welfare system, actively implemented democratic management, protected occupational health and safety of employees, and built harmonious and stable labor relationship'. [ESG Report, 2018: <a href="mailto:csec.com">csec.com</a> ]  Not met: H&S applies to EX BPs |
| A.1.4          | Commitment to engage with stakeholders            | 1                | The individual elements of the assessment are met or not as follows:  Score 1  • Met: Commits to stakeholder engagement: The Company states that  'Stakeholders' engagement and communication are the foundation of corporate sustainability. Through various channels of dialogue with stakeholders, China Shenhua understands the expectations of the stakeholders, and promotes the continuous improvement of its social responsibility management work'. Also, describes its stakeholders which are shareholders, customers, staff, suppliers, community, regulatory authorities, creditors, industrial peers and industry organizations. [ESG Report, 2018: csec.com]  Score 2  • Not met: Commits to engage stakeholders in design  • Not met: Regular stakeholder design engagement  |
| A.1.5          | Commitment to remedy                              | 0                | The individual elements of the assessment are met or not as follows:  Score 1  • Not met: Commits to remedy  Score 2  • Not met: Not obstructing access to other remedies   |

| Indicator Code | Indicator name | Score (out of 2) | Explanation  |
|----------------|----------------|------------------|--|
|                |                |                  | Not met: Collaborating with other remedy initiatives |
|                |                |                  | Not met: Work with EX BPs to remedy impacts          |

# **Embedding Respect and Human Rights Due Diligence**

| Indicator Code | Indicator name               | Score (out of 2)  | Explanation  |
|----------------|------------------------------|---|--|
| B.1.1          | Responsibility and resources |   | The individual elements of the assessment are met or not as follows:  Score 1  |
|                | for day-to-day               |   | Not met: Commits to ILO core conventions   |
|                |                              | 0   | Not met: Senior responsibility for HR  |
|                | human rights                 |   | Score 2  |
|                | functions                    |   | Not met: Day-to-day responsibility   |
|                |                              |   | Not met: Day-to-day responsibility for EX BRs  |
| B.2.1          | Identifying:                 |   | The individual elements of the assessment are met or not as follows:   |
|                | Processes and                |   | Score 1  |
|                | triggers for                 |   | Not met: Identifying risks in own operations: The Company does a materiality   |
|                | identifying                  |   | assessment (called the identification of substantive issues). However, this does not   |
|                | human rights                 |   | cover human rights. [China Shenhua Energy Company, 2017: <a href="mailto:shenhuachina.com">shenhuachina.com</a> ] • Not met: identifying risks in EX business partners |
|                | risks and                    | 0   | Score 2  |
|                | impacts                      |   | Not met: Ongoing global risk identification  |
|                |                              |   | Not met: In consultation with stakeholders   |
|                |                              |   | Not met: In consultation with HR experts   |
|                |                              |   | Not met: Triggered by new circumstances  |
|                |                              |   | Not met: Explains use of HRIAs or ESIA (inc HR)  |
| B.2.2          | Assessing:                   |   | The individual elements of the assessment are met or not as follows:   |
|                | Assessment of                |   | Score 1  |
|                | risks and                    |   | Not met: Salient risk assessment (and context): The Company identifies   |
|                | impacts                      | _   | substantive issues for the Company, however this does not include human rights   |
|                | identified                   | 0   | related issues. [China Shenhua Energy Company, 2017: <a href="mailto:shenhuachina.com">shenhuachina.com</a> ]  |
|                | (salient risks               |   | Not met: Public disclosure of salient risks  |
|                | and key                      |   | Score 2  |
|                | industry risks)              |   | Not met: Both requirements under score 1 met   |
| B.2.3          | Integrating and              |   | The individual elements of the assessment are met or not as follows:   |
|                | Acting:                      |   | Score 1  |
|                | Integrating                  |   | Not met: Action Plans to mitigate risks  |
|                | assessment                   |   | Not met: Including amongst EX BPs  |
|                | findings                     | 0   | Not met: Example of Actions decided  |
|                | internally and               |   | Score 2  |
|                | taking                       |   | Not met: Both requirements under score 1 met   |
|                | appropriate                  |   |  |
|                | action                       |   |  |
| B.2.4          | Tracking:                    |   | The individual elements of the assessment are met or not as follows:   |
| D.2.4          | Monitoring and               |   | Score 1  |
|                | evaluating the               |   | Not met: System to check if Actions are effective  |
|                | effectiveness of             |   | Not met: Lessons learnt from checking effectiveness  |
|                | actions to                   | 0   | Score 2  |
|                |                              | 0   | Not met: Both requirement under score 1 met  |
|                | respond to                   |   |  |
|                | human rights                 |   |  |
|                | risks and                    |   |  |
| D 2 F          | impacts                      |   | The individual elements of the assessment are mot as and as fall according   |
| B.2.5          | Communicating                |   | The individual elements of the assessment are met or not as follows:  Score 1  |
|                | : Accounting for             |   | Not met: Comms plan re identifying risks   |
|                | how human                    |   | Not met: Comms plan re assessing risks   |
|                | rights impacts               |   | Not met: Comms plan re action plans for risks  |
|                | are addressed                |   | Not met: Comms plan re reviewing action plans  |
|                |                              |   | Not met: Including EX business partners  |
|                |                              |   | Score 2  |
|                |                              |   | Not met: Responding to affected stakeholders concerns  |
|                |                              | Not met: Ensuring affected stakeholders can access communications |  |

#### Remedies and Grievance Mechanisms

| Indicator Code | Indicator name   | Score (out of 2) | Explanation   |
|----------------|--|------------------|---|
| C.1            | Grievance<br>channel(s)/mec<br>hanism(s) to<br>receive<br>complaints or<br>concerns from<br>workers                                    | 0                | The individual elements of the assessment are met or not as follows:  Score 1  Not met: Channel accessible to all workers  Score 2  Not met: Number grievances filed, addressed or resolved: The Company discloses in its 2015 CSR Report that 55 grievances were filed, addressed and resolved through formal grievance mechanisms. However, there is no evidence of more recent disclosures, and they do not cover other human rights related complaints. Furthermore, it is not clear what the company's formal grievance mechanisms are.  Not met: Channel is available in all appropriate languages  Not met: Expect EX BPs to have equivalent grievance system  Not met: Opens own system to EX BPs workers |
| C.2            | Grievance<br>channel(s)/mec<br>hanism(s) to<br>receive<br>complaints or<br>concerns from<br>external<br>individuals and<br>communities | 0                | The individual elements of the assessment are met or not as follows: Score 1  • Not met: Grievance mechanism for community Score 2  • Not met: Describes accessibility and local languages  • Not met: Expects EX BPs to have community grievance systems  • Not met: EX BPs communities use global system  |
| C.7            | Remedying<br>adverse<br>impacts and<br>incorporating<br>lessons learned  | 0                | The individual elements of the assessment are met or not as follows:  Score 1  Not met: Describes how remedy has been provided  Not met: Says how it would remedy key sector risks  Score 2  Not met: Changes introduced to stop repetition  Not met: Approach to learning from incident to prevent future impacts  Not met: Evaluation of the channel/mechanism  |

# Performance: Responses to Serious Allegations (Not included in the overall score)

| Indicator Code | Indicator name  | Score (out of 2) | Explanation  |
|----------------|-----------------|------------------|--|
| E(1).0         | Serious         |                  | No allegations meeting the CHRB severity threshold were found. |
|                | allegation No 1 |                  |  |

#### Disclaimer

A score of zero for a particular indicator does not mean that bad practices are present. Rather it means that we have been unable to identify the required information in public documentation.

See the 2020 Key Findings report and the 2019 technical annex for more details of the research process.

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As WBA, we want to emphasise that the results will always be a proxy for good human rights management, and not an absolute measure of performance. This is because there are no fundamental units of measurement for human rights. Human rights assessments are therefore necessarily more subjective than objective. The Benchmark also captures only a snap shot in time. We therefore want to encourage companies, investors, civil society and governments to look at the broad performance bands that companies are ranked within rather than their precise score because, as with all measurements, there is a reasonably wide margin of error possible in interpretation. We also want to encourage a greater analytical focus on how scores improve over time rather than upon how a company compares to other companies in the same industry today. The spirit of the exercise is to promote continual improvement via an open assessment process and a common understanding of the importance of the UN Guiding Principles on Business and Human Rights.

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